Julie Conklin Po Box 1505 HEALDSBURG CA 95448

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a small business owner that uses Sonic.net for my internet and telephone services, as well as a residential customer that has no choice but to use either Comcast or AT&T for voice and internet in my home. Competitive broadband services are critical to my business and for my home as I conduct some business from home, as well.

I live in a town in a rural community. My business is closer to a larger city and the county airport, so Sonic is more available at my business than my home. I am far happier with the quality of service and the customer service I receive from Sonic at the prices they charge, than I am with Comcast or AT&T for my residential needs. Comcast and AT&T charge much higher fees, require lengthy contracts and in general, make me feel like I am 'stuck' with them. Sonic is an active presence in our community and I hope that I will be able to convert my residential services to them soon.

AT&T and Comcast are a 'necessary evil' in my community due to their high fees and they seem to know that consumers have little choice. The prices they charge are so similar to each other and they have no incentive to offer anything better due to the lack of real competition--they have a 'lock' on our market at ridiculous prices.

Julie Conklin